



Monday, March 23

9:00am - 3:00pm Advisory Council Meeting
 5:00pm - 6:30pm Opening reception

Tuesday, March 24

7:00am - 7:45am Breakfast with Exhibitors
 8:00am Welcome To Catalyst Opening Remarks
 8:15am - 8:55am Opening Session: Matthew Smiley Former Special Teams coordinator for the Buffalo Bills
 9:00am - 10:30am Breakout Sessions
 Session expert Jason Williams
 Workshop 1: Accountability for Business Owners and General Managers
 Session expert Brian Nelson-Palmer
 Workshop 2: The Missing Formula to Prioritize and Create More Time Productivity: Strategies for Service/Office Managers Worth Your Time
 10:30am - 11:30am Break: Rapid Fire with Exhibitors and Networking
 11:30am - 12:45pm Breakout Sessions
 Workshop 1: Accountability for Business Owners and General Managers (continued)
 Workshop 2: Worth Your Time – The Missing Formula to Prioritize and Create More Time Productivity (continued)
 12:45pm - 2:00pm Lunch with Exhibitors
 2:00pm – 4:00pm Breakout Sessions
 Workshop 1 (Continued): Accountability for Business Owners and General Managers
 Workshop 2: Calm In Chaos - Successfully Prioritize, Focus, & Get It DONE When You're Drowning & Everything's "Important"
 4:00pm – 4:15pm Break with Exhibitors
 4:15pm – 5:00pm Breakout Sessions (continued)
 Workshop 1: Accountability for Business Owners and General Managers
 Workshop 2: Calm In Chaos - Successfully Prioritize, Focus, & Get It DONE When You're Drowning & Everything's "Important"
 5:30pm – 8:30pm Group Event: Dinner and Networking at the Oklahoma City Cowboy Museum (preregistration required)

Wednesday, March 25

8:00am – 9:00am Breakfast with Exhibitors
 9:00am – 10:15am Panel Discussion (TBA)
 10:15am – 10:30am Break with Exhibitors
 10:30am – 12:00pm Q-List Live – Facilitated by QSC Business Coaches (topics to be determined)
 12:00pm – 1:15pm Lunch with Exhibitors
 1:30pm – 4:00pm Peer group meetings. Meet with your peer group or be assigned to a peer group.
 • Service Manager
 • Marketing
 • Call Center (CSR / Dispatcher)
 • Commercial
 • Visionary /Owner

Event Schedule



Oklahoma City, It's more than OK!