



Membership has its privileges.

Your benefits await!

Connect with a community of like-minded professionals dedicated to achieving excellence.

Sharpen your business acumen and boost bottom line profits.

A welcoming community of PHC service professionals that influence best practices, superior growth and profitability.

Membership Benefits:



Owner Performance Group

Connect monthly with like-minded entrepreneurs and a QSC business coach in a dynamic virtual setting. Gain insights from shared successes, learn from challenges, and build your own board of directors. Elevate your company, achieve your goals, and benefit from a diverse network committed to your growth.



Annual Business Review

Elevate your business strategy with an annual virtual review alongside a QSC business coach. Spend 1.5 hours diving deep into your business plan, gaining expert guidance to align your operations with your goals.



Business Coaching

Premium members enjoy two days of business coaching a year, either in-person or via zoom. Plus, two coaching calls a month with your business coach. *Additional coaching time available at special pricing.



Q-List

An intranet site designed for direct and immediate communication with your peers, coaches and industry specialists to answer questions and concerns related to your business.



Flat Rate Pricing

A self-guided flat-rate pricing system with over 1300 tasks to be customized as needed.

Coaching assistance at additional cost.



QSC at CONNECT Annual Meeting

Collaborate with your industry peers, contractors and industry partners, at our QSC event, held during the annual PHCC CONNECT National Convention. Enjoy three and a half days of education, information sharing, and a showcase of products and services.

Pro Membership – one registration included

Premium Membership – two registrations included



HR assistance partner

Access to human resource professionals to talk with or consult with on issues your organization may be facing. HR at your fingertips



PHCC Overhead & Profit Calculator

This simple tool helps business owners calculate their real costs and find the right selling price for their services.



Pillars Business Development

The Pillars of Success is a business roadmap for reaching your business potential. The program contains 10 self-guided pillars with resources.

*Coaching guidance can be purchased in two-hour increments based on the most current rates

Member only access to a resource library

ADDITIONAL ITEMS AVAILABLE FOR PURCHASE AS A QSC MEMBER:



DiSC Assessments

One owner Disc assessment is included in your membership. Additional testing upon request with results interpretation by a QSC business coach available for an additional fee.



Peer Group Participation

Peer Groups provide timely and relevant education, experiences, and support to all participants. The collective experience of the entire group becomes a catalyst to growth and improvement. Groups meet monthly via Zoom for 1 ½ hours.

*Monthly fee per participant.



Hiring Evaluations

A QSC coach will help you evaluate and hire the best fit for the position you are looking to fill. This includes review of resume, interview with applicant, Disc and written evaluation of optimal applicants. Additional cost required.



QSC Training

QSC offers a multitude of classes throughout the year to industry professionals through local chapters, at member business locations and at annual meetings like PHCC Connect. Special pricing is available for QSC members. Your business coach can also provide customized training for your team as part of your coaching agreement.

Popular topics:

- Frontline Service – soft skills and sales training
- Customer Loyalty Specialist Training
- Service Manager Training
- BOSS Training – business operations systems
- The True Cost of Running Your Business
- Emotional Intelligence Training
- Leadership Workshops
- Recruiting, Hiring and Retaining Employees
- Peak Financial Performance